

# CITY ENGINEER DIRECTOR OF CITIZEN SERVICES

Campbellton Regional Community (NB)

**Immediate supervisor:** Chief Administrative officer (CAO)

**Job status:** permanent

**Annual salary:** up to 105,000

**Competitive benefits:** Competitive benefits: defined benefit pension plan, annual vacations, other group insurance, short and long-term disability, monthly travel allowance, etc.

**Start date:** Spring 2023

**Web** [www.nbcampbellton.ca](http://www.nbcampbellton.ca)

**Facebook** <https://www.facebook.com/NBCampbellton>

**Live fully** <https://www.restigouche.ca/live-in-restigouche/your-best-life/?lang=eng>

## YOUR CHALLENGE

The new Campbellton regional community is searching for an exceptional and motivated individual known for their engaging, innovative, strategic and collaborative leadership style to occupy the important role of Director of Citizen Services within its senior leadership team.

In a transformational reality, this new position is responsible for ensuring the delivery of quality services and ensuring the effective execution of maintenance and construction projects. The Director of Citizen Services will be able to rely on a strong and stable team to assist them in achieving their goals and for the regular management of departments and their workforce.

## HOW WILL YOU MAKE A DIFFERENCE?

- As lead of these different departments, your main role is to ensure that the citizens of the municipality receive quality service in the areas of roads, water and sewer, building maintenance, and equipment fleet. You will lead a multidisciplinary team of approximately 40 employees and managers and ensure to achieve your department's goals.
- You will participate in the planning, optimization, and delivery of quality services and asset management. You will need to collaborate with different departments of the organization to develop effective strategies to meet the needs of citizens while maximizing the use of resources and respecting allocated budgets.
- You will monitor budget control and implement strategies to ensure the achievement of set objectives, as well as to ensure the tracking of established resources and projects. You will also need to monitor and implement performance indicators that cover different aspects, such as service quality, continuous improvement, working conditions, and optimization.
- You will work towards achieving the set objectives for the departments and the municipality. You will apply different human resource management policies, such as performance evaluations, recognition programs, disciplinary record management, etc.
- Finally, you will need to take the necessary actions to ensure compliance with rules and workplace health and safety standards and also provide technical support and project control.

## WHAT YOU BRING

As the ideal candidate, you possess strong personal values and a work ethic. You can work in a bilingual work environment and speak and write both official languages fluently. You are a licensed professional in Canada, with a university degree and relevant experience in civil or municipal engineering, project management, and personnel management.

As an inclusive leader, you inspire your teams to achieve new heights of dedication and continuous improvement. You have excellent interpersonal skills and the necessary motivation to foster a positive and collaborative work environment. Thanks to your experience, you have earned a well-deserved reputation for maintaining good relationships. You have worked in a unionized environment and can manage effectively and confidently. You are experienced in the use of performance improvement processes and tools, as well as in clear and concise communication of information, presenting compelling reports, and making decisions based on in-depth analysis and reliable risk assessments.

Results-oriented and capable of making quality decisions you will bring a wealth of relevant knowledge and experience to this role and will set an example by collaborating towards our common vision: to offer optimal service to the residents of this beautiful community!

## CREATE YOUR FUTURE PROSPER WITH US!

Nestled in the majestic Appalachian Mountains, the charming and new regional community of Campbellton is where the crystal-clear waters of the famous Restigouche River merge with the gentle breeze of the Bay of Chaleur. This border region adjacent to Quebec offers a vast and diverse territory, providing many quality services to its citizens and visitors.

With a population of nearly 15,000 inhabitants, Campbellton is an important service centre that maintains close ties with surrounding villages and municipalities. It serves as a hub for thousands of citizens who regularly converge on this enchanting location to enjoy the services offered.

A true gem of the Appalachians where respect and mutual aid are fundamental values of its culture, Campbellton offers an exceptional quality of life and a variety of services to its residents. This enchanting region is undoubtedly the place to be, to live life to the fullest and enjoy all the benefits that life has to offer.

To learn more about this exceptional leadership opportunity, please contact Rino Maltais (Recruitment Manager) in confidence at 506-759-5344 or send your resume and interest to the following email address:

[rino.maltais@r-2.ca](mailto:rino.maltais@r-2.ca) or via <http://r-2.ca/content/job-seekers>

Applications must be submitted in English or French, with a resume and cover letter.

Our client offers equal employment opportunities for all.

Only the most qualified candidates for this position will be contacted.

\*Please note that the use of the masculine gender in this text is solely for readability.